



2012 Victim Needs Assessment Frequently Asked Questions (FAQ's)

Q: I have a case that involves more than one victim, how do I fill out the survey?

A: *Pick the victim with the most recent birthday and base your answers off the services you provided that victim. (Please note this is birthday, **not age**, so even if the person is 85, if their birthday is January 4, 2012 that would be the victim they base their answers off of.)*

Q: The case I'm using is a child molestation (or domestic violence, sexual assault, etc.) and I also provided a bunch of services to the family members etc., how do I fill out the survey?

A: *Answers should be based on the **primary victim** – e.g. the direct sexual assault, domestic violence victim etc. – and there is a question about whether there were any co-victims to the crime where you can alert us that you did serve these victims.*

Q: I'm using a murder case, the victim is dead, how do I fill out the survey?

A: *If using a murder case, the services are generally provided to the survivors of that victim. Base your answers on those services. If there are multiple family members you served very intensely, pick the person with the most recent birthday.*

Q: The letter I received in the mail said that the survey is **optional**, but the email I got from Lateefah on December 28 said the survey is **mandatory**, what's the deal?

A: *The letter said the survey was optional because it went to all 5% certified agencies – some of which do not receive any CJCC funding. The email also went to all **current subgrantees**. Per your special conditions, you agree to comply with any evaluation or data collection efforts, therefore the survey is mandatory for **current subgrantees**.*

Q: I'm trying to log-in but it keeps timing me out. It tells me the server is taking too long to respond (or the page isn't coming up at all).

A: *CJCC's Dimensions server may be down. If this occurs, please call Ursula Kelley at 404.657.1956 and she will alert the IT Department.*

Q: I'm not a dual agency, I'm a CASA, how many CASA's do I send it out to?

A: *You can only complete the survey once, so only one CASA should get the survey. If you've had multiple CASA's close cases recently, pick the case for the victim with the most recent birthday. If you don't think that CASA is reliable or would not fill out the survey, pick the victim with the next most recent birthday and so on.*

Q: Does a community-based victim services agency include the district attorney's office?

A: *No, a community-based victim services agency only refers to any nonprofit agency that provided services to the victim. You may answer this question taking into account services that **multiple** community-based victims' services agencies provided if the victim had interactions with multiple agencies.*

Q: What does CJCC consider the difference between “child sexual abuse” and “child molestation,” since I have to choose one?

A: *We had initially conceptualized that child molestation would be a less violent or serious offense than child sexual abuse. But after doing some research into the Georgia statutes, that there is no difference between child sexual abuse and molestation became apparent. Use **child molestation** as your primary victimization if the offense was in any way of a sexual nature and committed against a child.*